



AUSTRALIA'S LEADING FACILITIES SERVICE PROVIDER



AIR CONDITIONING • REFRIGERATION • ELECTRICAL • EV CHARGING

*Trusted by some of the largest  
companies in Australia*

SUPPORTING OUR NATIONAL CUSTOMERS WITH  
MULTIPLE SITES THROUGHOUT AUSTRALIA



# SPECIALISTS YOU CAN *depend* ON



**24/7**  
*service*

**As Australia's leading facilities services provider, we specialise in Decarbonisation Strategies, Energy Management Solutions, Air Conditioning, Refrigeration, Electrical, EV Charging across industrial and commercial sectors.**

With management staff having collectively 100 plus years experience in the HVAC, Refrigeration and Electrical industries, TBS Services Group is the firm you can depend upon.

We are proud of our industry experience and history within the trades and wish to extend this expertise to our new and existing clients.

Take advantage of the expertise and experience of TBS Services Group to manage your business' day to day efficiency, health and compliance.

We can manage all your business needs with one of our friendly and knowledgeable team members there to provide you with our amazing customer focused service.

Every time there has been a need for TBS to respond, their ability to resolve to a problem is effective and efficient. No excuses, No problems, they just get the job done, regardless.

**MARK**

*Chief Engineer - PARKROYAL Melbourne Airport*







## INDUSTRIAL & COMMERCIAL SECTORS

### DECARBONISATION STRATEGIES

### ENERGY MANAGEMENT SOLUTIONS

### AIR CONDITIONING

### REFRIGERATION

### ELECTRICAL

### EV CHARGING

## OUR CORE VALUES

### EFFICIENCY

Our staff are trained and always updated with the latest efficiency products, services and equipment on the market to ensure we offer only the most efficient and up to date services for your business.

### RELIABILITY & RESPONSE

We attend when promised and ensure we get your equipment, systems or infrastructure back up and running the first time. Critical matters with all haste\* and unscheduled attendance can be actioned in as quickly as 2 business hours.\*

We are the specialists you can count on.

### KNOWLEDGE

We are constantly investing in the training for our staff to ensure we evolve and grow with the industry. We are armed with the most up to date practices, equipment and tools available on the market to be able to provide only the best options to our clients. Being a service industry, we ensure we are building our knowledge and skills each day. This extends to all our team including our TBS Services Group apprentices and trade assistants.

### INTEGRITY

Our team are dedicated to providing an exceptional customer experience. Building a strong relationship stems from open communication and a long term approach to supporting your business growth.

Your business needs are our priority - We believe that your success is our success.

A true business partner is one that has aligned business goals. This is our commitment to you.

*\*Subject to location within CBD or regional locations.*

## OUR LOCAL COMMUNITY COMMITMENT

At TBS Services Group we are community conscious, and have a dedicated action plan to promote equal opportunity in how we trade and achieve customer satisfaction. Creating local employment opportunities to people of all diverse backgrounds, including apprentices. Purchasing ethical and fair trade goods to support equitable local, national businesses where possible.

In keeping with our commitment to service, the TBS Services Group director is available to our clients 24 hours a day to ensure the whole company is ready and available to provide our clients with the most efficient, reliable service while upholding our values and leading by example.

## ACCREDITATIONS

Our clients can rest assure that we have strong health and safety procedures and capabilities, on every job, by each of our qualified technicians. This will also assist our clients to meet their legislative duty of care, knowing that we have processes to safely conduct work on their premises.

### ISO9001: QUALITY

Our business performance is constantly being reviewed for improvement to the advantage of our customers and our team. We invest in this Certification to ensure we provide our best.

### ISO14001: ENVIRONMENT

We believe we can make a positive contribution to the environment, while protecting and sustaining our quality-of-service delivery. With this in mind, we are committed to leading the industry in minimising the impact of our footprint on the environment.

### ISO45001: OH&S

Health and Safety is a core value of TBS Services Group, and these values are reflected in the way we do business. Recognising the value of a safe working environment benefits both ourselves and our clients to maximise our input, our performance and the longevity of our clients and our team.

### CM3: SAFETY

An industry achievement that highlights our commitment to safety, CM3 certification is an annual achievement that we are proud to promote. Registration number 046779.

### ARC

Australian Refrigeration Council Registration number 49205.

### LICENCED PLUMBING CONTRACTOR

### REGISTERED ELECTRICAL CONTRACTOR



*Certified  
Quality  
Work*



# TBS IS YOUR ONE-STOP-SHOP

Providing services across commercial, government and industrial sectors.

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# NEW PROJECTS

When planning your next project, TBS Services Group is the only choice you need.

Our professional approach to building services ensures that your projects are designed, installed and commissioned to the highest standards.

Our extensive in-house resources include engineers (mechanical, electrical and controls), project managers and estimators. Together with TBS Group Services Service Department, we provide highly skilled technical maintenance staff to ensure the reliability and maximum performance of the installed equipment or electrical infrastructure well into the future.

Custom engineered solutions to suit your individual needs.

TBS Services Group is the Contractor of choice for technically advanced projects addressing end-to-end project management; concept through to detailed design, project planning and logistics, installation, full handover including documentation and operational systems, commissioning and tuning, to ongoing maintenance and technical facility management.

By selecting TBS Services Group as your specialist building services provider, you can be confident of an effective solution that manages costs and delivers the performance you require every-time.

Underpinning our capability is over eighty-five years of joint experience in designing, constructing and servicing all facets of your HVAC, Electrical and building services needs, whether they are big or small, simple or complex. With a strong mix of specialist expertise and depth and breadth of practical experience, TBS Services Group is a leading provider of technical services for all building systems.

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The efficient and safe operation of modern buildings fundamentally depends on a range of integrated technologies. TBS Services Group is a leading provider of dependable expert advice and ongoing support across all systems throughout their lifecycle.







# SERVICE AND PREVENTATIVE MAINTENANCE

## TAILOR-MADE

Every building, and every business is different with varying requirements. TBS Services Group can provide you with a solution that is personalised to your needs. Whether it is one of our services or all our services, TBS Services Group provides a high level of commitment. Our years of experience in the industry, a prompt response, and a communicative approach, we aim to deliver a high level of performance.

Whether you are after Occupancy certification, a periodic contractual agreement or a single service.

TBS Services Group is the “Company you can depend on”.

## EFFICIENT & EFFECTIVE

Is your product costing you more money because it's not serviced?

An air conditioning unit can reduce its performance due to a dirty filter. This can take longer to achieve temperature and inevitably cost you more to run.

A refrigeration unit will struggle to achieve conditions if not periodically checked for clear ventilation or the possibility of a leak.

A loose connection to your electrical appliance may render the unit inoperable or unreliable.

A fire extinguisher doesn't work when it's needed most.

## LONGEVITY

Like all mechanical equipment and electrical components, moving parts and connections will wear prematurely and inevitably fail if not serviced periodically. How much does it cost to service a car vs buying a car? This will also reduce your running costs, noise levels and possible down-time.

## HEALTH

As we become more aware of the importance of clean air where we live or work it becomes important to know the products managing that air is clean. Allow us to clean the visual and invisible parts to enhance that clean feeling.

Having a WELL Accredited Professional in the TBS Services Group means we have a holistic approach to the health of all people who use your building.

At TBS Services Group we can provide a hassle-free Service and preventative maintenance program that is personalised to your specific needs.



# AIR CONDITIONING & VENTILATION

## COOLING AND HEATING

Whether it's Refrigerated, Gas fired, Water Cooled or Heated, let us offer you a solution for your New or Refurbishment projects or service and preventative maintenance. Utilising our experiences include engineers and technicians, our technical and installation acumen provides our customers the right solution in Commercial, Industrial or domestic projects. As many products have parameters that will determine the product's performance, we can also recommend alternatives to ensure optimum performance.

## VENTILATION AND ESSENTIAL SERVICE MAINTENANCE

Our team repairs, services and installs all aspects of mechanical services within commercial properties. We ensure each building is operating efficiently in providing clean air while also ensuring each property is safe regarding fire protection services with stair pressurisation fans, smoke spill fans and fire dampers to name a few regularly inspected and serviced assets.

All work done is in accordance with the relevant Australian standards;

- AS3666 – Air handling and water systems
- AS1668 – User of Ventilation and air-conditioning in buildings
- AS1851 – Maintenance of Fire protection systems and equipment

## CLEANER AIR FOR ALL

Upgrading or replacing air filtration systems can be costly, time-consuming and difficult to implement. But with TBS Services Group, improving air quality has never been easier or more efficient.

Managing Director, Chris Todd has completed his certification as a WELL Accredited Professional.



This means that TBS Services Group can provide accredited information around how businesses can create a healthier environment for their employees and visitors more broadly.

Our qualified team can craft solutions to fit any budget and accommodate any space - providing better air quality for anyone, anywhere.

This includes plug and play portable solutions.



**97**

COUNTRIES

**238+** million

SQUARE METERS ENROLLED

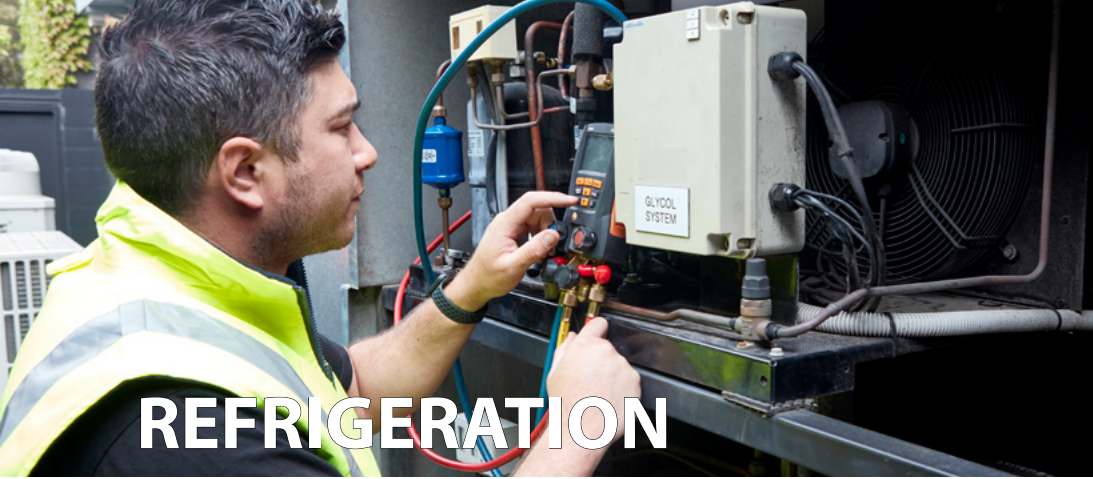
**1,500+**

CLIENTS

**71**

FORTUNE 500 COMPANIES  
ENROLLED





# REFRIGERATION

MECHANICAL  
SERVICES  
EXPERTS

Efficient and reliable refrigeration systems can make or break a business, especially in the heat of summer.

We recognise the importance of the preservation of food and beverages being paramount to many food-based service providers.

Based on years of experience designing, installing and servicing many businesses' refrigeration equipment, TBS Services Group are the technicians you can depend on.

## DESIGN

When working with TBS Services Group, we understand the importance of getting it right the first time. We work closely with manufacturers and suppliers to be able to design exactly what you want. Listening to you and understanding the key Australian standards to deliver the best solution for your business.

## INSTALLATION

The issue that customers often face when building a coolroom or freezer room, is that they have to deal with several contractors. TBS Services Group will build the room, install any refrigeration equipment and commission. We will even run the power supply, install lights and any drain, port or door heaters.

We understand that the visual aspect of an installation is the first thing that people notice. Our team prides itself on making all our installations look appealing to the eye, as well as being fully functional all year round, during the hot summer months and the cold winters.

## SERVICE & PREVENTATIVE MAINTENANCE

TBS Services Group provides 24 hours a day, 7 days a week service to help meet the demands of our customers. Our focus is to provide an urgent response to get equipment back up and running to minimise the loss of stock and/or staff downtime.

TBS Services Group uses a job management program to schedule all our service and preventative maintenance work electronically. Utilising our partnership with Simpro, we are able to offer our customers a reliable and informative asset management schedule for all their sites.

Our asset management register provides a checklist of items that are reviewed, depending on the asset type and the frequency. Providing preventative maintenance and asset reports as required, whether it be monthly, quarterly, bi-annually or annually.

*multi product  
specialists*

Commercial Fridges

Air Cooled/Water Cooled Chillers

Cool Rooms/Freezer Rooms

Exhaust Fans and Ducting

Display/Drinks Fridge



TBS  
Services Group



# DECARBONISATION STRATEGIES

As Australia continues to transition to a grid powered predominantly by renewables, business is being asked to implement strategies to decrease their carbon footprint.

There is a direct correlation between power consumption and carbon emissions. TBS Services Group have a wealth of experience in the field of understanding the contribution of infrastructure to energy utilisation. Our process is based on the following key principles:

- Understand the power consumption profile. This includes an in depth analysis of the power reports available from energy providers.
- Review the electrical loads. What are the infrastructure items that contribute to the power consumption
- The electrification of transport also adds to electrical demand. The existing supply needs to be managed to accommodate this extra demand and avoid significant network expansion cost

- The decommissioning of gas networks is an important consideration when creating the decarbonisation strategy. New infrastructure for heating, cooking and hot water will absorb electrical capacity. Mitigation for this additional load forms part of the strategy.
- Once the above parameters are explored in sufficient detail, our specialists can then tailor a Decarbonisation Strategy that suits your specific facility requirements

TBS Services can then assist with the implementation of the strategy, or work with you to ensure the outcome is consistent with your business requirements

We recently changed over our A/C contracts, throughout numerous portfolios to TBS and straight away the difference was amazing!! Their communication is outstanding, their service is reliable and these guys adjusted to the way AESC needed them to. I would highly recommend TBS as they are affordable, reliable and provide the service that's expected when dealing with contractors.

**SCOTT AGRESTA**

*Australian Essential Services Compliance (AESC)*







# ENERGY MANAGEMENT SOLUTIONS

Decarbonisation Strategies often identify opportunities for Energy Management Solutions that have a significant impact on power consumption. The TBS team has extensive experience in implementing HVAC and electrical infrastructure. This knowledge is used to ensure that the infrastructure upgrades will achieve the expected outcomes.

The process includes:

- An energy review – a comprehensive analysis of usage patterns and applicable network charges
- Infrastructure review – identify opportunities for high efficiency asset upgrades
- Load Management solutions – consisting of investigating load shifting, peak shaving and power offset options
- Energy generation and storage options – explore the viability of solar, wind and battery storage solutions

Each solution is delivered with a clearly specified Return On Investment. The savings generated by the proposed solutions fund the infrastructure upgrades and generate savings across the life of the facility.

The team at TBS Services were incredibly supportive and efficient when I had a deadline to meet with some air flow testing.

I felt so much confidence in quite a stressful situation, and this team were professional and easy to work with for the report required. I always felt in-the-loop due to the ongoing communication.

I'd be very glad to use this company again, and recommend them to others.

**KATIE**

*Boroondara Osteopathy*



# ELECTRICAL

ATG Projects engaged TBS on a D&C refurbishment project in a Heritage listed building in Richmond. There were many design hurdles to overcome and with TBS' attention to detail and thorough communication any potential issues were raised, communicated and closed out in a professional manner. The site team were able to work in with other trades on a tight program and adapt/ implement the ever changing COVID safety measures.

**JOE**  
ATG Projects

New projects, refurbishments or service and preventative maintenance? Why have two separate contractors when TBS Services Group can manage so many services for you?

Experienced in projects in Education, Defence, Government and more, TBS Services Group Electricians are the Technicians you can depend on with your Electrical infrastructure. Working independently or with our other services teams, our Electricians can manage your new installations including General Electrical Works, Commissioning of Heating and Cooling systems, Cabling, Controls, Switchboards, Fans, Sensors and more.

Covering your Servicing and Preventative Maintenance needs, we can maximise your investments' operation. Periodically review the safety of your switchboards through Thermal Imaging and the RCD testing to Australian standards.

## PROJECT WORKS

- Government, education, defence,
- Heritage buildings, Refurbishments, new project works
- VRF/VRV/ Hybrid VRF
- Cabling / control / addressing and Commissioning, Central Controllers, Di/Do
- ERV, single and 3 phase fans, VSD's CO2 Sensors installations, Calibration and or Balancing, Servicing and Preventative Maintenance
- RCD testing and Thermal Imaging (SB's)
- Switchboard design and Construction to Engineering Specification
- Adherence to AS3000, AS61439 (Mains Switchboard standard)
- Solar panel and Inverter Servicing and cleaning





# EV CHARGING

## EV Wall Box, Charger Installations and Servicing

The e-mobility landscape is rapidly transitioning to electrification. The choice of electric vehicle options is expanding and the commercial viability is attracting more EV buyers to this technology. This transition places extra demand on the power supply. At TBS, we have the experience and knowledge to create and implement an energy management strategy to accommodate this extra demand and provide turn key solutions for all EV charging requirements.



## WHY CHOOSE TBS AS YOUR INSTALLER?

Our clients draw on our capability to introduce a new EV charging infrastructure to domestic, commercial, or industrial locations. The choices are many so let TBS Services Group speak to you about the right solution to meet your needs. Our team of qualified professional installers are equipped to answer your questions about charging options and will help you make the right decision to match your location and vehicle's requirements.

- We offer you a choice of compatible EV charging options including smart EV chargers.
- We can install the infrastructure and EV chargers throughout a strata building or commercial property.
- We can install an EV charger at your workplace or residential property.
- We can install EV chargers at your business to allow you to offer your customers EV charging facilities.
- We help you understand how to best use your EV charger, including apps plus billing software.
- We can help with all your future EV charger servicing needs.



*A Load Management System enables multiple EV charging stations to be installed at one property utilising the power capacity that is available.*

*These systems continuously read the power usage of the property in real time and use the available spare power capacity measured at the time for EV charging. Load Management then distributes this available power capacity across all of the EV chargers installed ensuring each property's power infrastructure is never overloaded.*





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