

Quality Policy

TBS Air & Energy Solutions specializes in the planning, installation and finance of Heating, Cooling and Energy capture and storage projects.

Our quality objective is to meet or exceed our customer requirements and expectations of interested parties in a proactive, professional and cost-effective manner. Every employee is involved in and committed to achieving high quality standards for our customers through the application of the Quality Management System.

To achieve this objective, we will:

- Establish and maintain a Quality Management System in accordance with ISO 9001:2015.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Establishing all customer requirements (including applicable regulatory and statutory requirements) and ensuring that we comply with them at all times.
- Identify risks and opportunities and actively seek feedback from interested parties that can affect conformity of products and services and address them to enhance customer satisfaction.
- Provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.



Chris Todd
Managing Director